

# PRODUCT RECALL NOTICE

**IMPORTANT - STOP USE IMMEDIATELY**  
**#10967, #10968, #10979, #10980, #10982**  
**Diablo Big Block SRL**

March, 6th 2020  
No. GFP-S003-A

This notice is intended to communicate product recall information regarding the Guardian Fall Protection Diablo Big Block Leading Edge Self-Retracting Lifeline. Due to a potential manufacturing defect over the period of February 2019 through February 2020, this product must be immediately removed from service and returned for inspection and repair.

**THERE HAVE BEEN NO ACCIDENTS OR INJURIES RELATED TO THIS PRODUCT RECALL.**

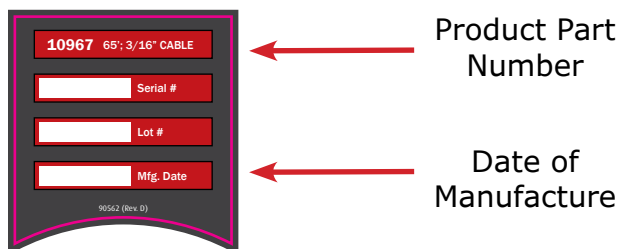
## PART NUMBERS AFFECTED:

- The recall includes the following part #s:
- # 10967: 65' Diablo Big Block SRL.
  - # 10968: 50' Diablo Big Block SRL.
  - # 10979: 50' Diablo Big Block SRL.
  - # 10980: 65' Diablo Big Block SRL.
  - # 10982: 60' Diablo Big Block SRL.
  - Component of kit # 20055.
  - Private labeled versions of listed part #s.

**PLEASE TAKE IMMEDIATE ACTION TO COMPLETE THE FOLLOWING STEPS:**

## STEP 1. DETERMINE DATE OF MANUFACTURE

Product date of manufacture is located at the bottom of the information label shown below. **If the recorded date of manufacture is between February 2019 through February 2020, or if the date of manufacture is unknown for any reason, proceed to Step 2.** If the date of manufacture is not within this time-frame no further action is required.



Diablo Big Block SRL

## STEP 2. REMOVE AFFECTED PRODUCT FROM SERVICE

If the date of manufacture is between February 2019 through February 2020 the product must be immediately removed from service. Removal from service is also required if the date of manufacture is unknown. All affected product must be returned to Pure Safety Group for repair. **DO NOT ATTEMPT TO REPAIR THE UNIT.**

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607 East Sam Houston Parkway South,  
Suite 800, Pasadena,  
TX 77503  
USA

## STEP 3. HOW TO COORDINATE REPAIR:

Customers with an affected Diablo Big Block SRL must contact Pure Safety Group Customer Service to coordinate repair.

Please call: **1.800.466.6385** or email: **recall@puresafetygroup.com**.

**DO NOT RETURN PRODUCT TO PURE SAFETY GROUP WITHOUT OBTAINING A RETURN AUTHORIZATION NUMBER FIRST.**

All affected units will be inspected and repaired if required, and returned to the customer by Pure Safety Group (including all shipping costs). Customer Service will provide instructions for shipping returned product on Pure Safety Group's shipping account.

Please direct any questions to the Customer Service Department.

## STEP 4. ADDITIONAL INFORMATION:

All returned Diablo Big Block SRLs will be relabeled with the date of repair and will be clearly marked as shown below to indicate the Diablo Big Block SRLs may be returned to service. See Fig. B and C.

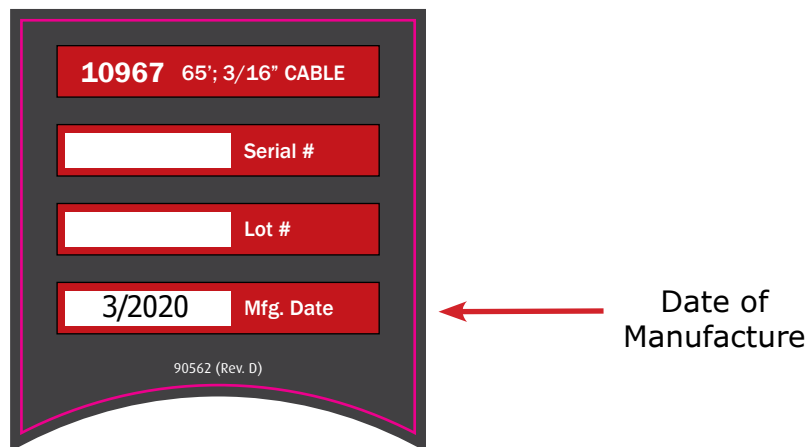


Fig. B - Manufacture date is prior to 2/2019 or after 3/2020 - OK for use.



Fig. C - Back label will be marked with a green checkmark - OK for use.

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